



Registration Costs

Early Bird (11/09/26) - £300

General Admission - £350

Students and Unemployed - £50

Cancellation and Refund Policy

Event Date: 28 October 2026, Ardoe House Hotel, Aberdeen, UK

1. Attendee Cancellation

If you are unable to attend the event, you must notify the organiser in writing by email.

If cancellation is received after 28/09/2026 you will receive a full refund of the ticket price less a cancellation fee of £100.

Refunds will be made using the original method of payment within **14 days** of the organiser receiving your cancellation request.

If you cancel after 12/10/2026 there will be no refund. However you may transfer your booking to another person up to 7 days before the event, subject to the organiser receiving the new attendee's details and confirming the transfer.

2. Cancellation by the Organiser

If the organiser cancels the event for any reason, including but not limited to insufficient bookings, venue unavailability, illness, or circumstances beyond the organiser's reasonable control you will be offered either a **full refund** of all monies paid or the option to transfer your booking to a rescheduled date or alternative event (where available).

- If a replacement event is offered, you are under no obligation to accept it and may instead choose a full refund.
- Refunds will be processed within **14 days** of the cancellation announcement.

The organiser's liability is limited to the amount paid for the event ticket. The organiser is not responsible for reimbursing travel, accommodation, parking, loss of earnings, or any other consequential expenses unless required by law.

3. Force Majeure

The organiser shall not be liable for failure to perform its obligations where the event cannot proceed due to circumstances beyond its reasonable control. These include, but are not limited to:

- severe weather;
- flood or fire;
- pandemic or epidemic;
- government restrictions;
- industrial action;
- terrorism;
- civil unrest; or
- other events that make it unsafe or impossible to hold the event.

If it is reasonably possible the organiser will offer an alternative date or a refund.

4. Changes to the Event

The organiser reserves the right to make reasonable changes to the event programme, speakers, venue (within the same geographical area), or timetable where necessary. Such changes will not normally entitle attendees to a refund unless the changes significantly alter the nature of the event.

5. Refund Process

Refunds will be made to the original payment method within **14 days**.

6. Consumer Rights

Nothing in this policy affects your statutory rights under applicable UK consumer protection legislation, including the Consumer Rights Act 2015.

7. Contact

All cancellation requests and enquiries should be sent to:

Email: stephen.heath@creativechemicalsolutions.uk.com

Organiser: Creative Chemical Solutions Ltd

Acceptance

By registering for the event, you confirm that you have read, understood, and agree to this Cancellation and Refund Policy.